



# JarvisEnroll Primary Care Provider (PCP) Process



In JarvisEnroll, the PCP section will need to be filled out. You have options to fill this information in. If you already gathered the **PCP ID** and the **PCP Name** from when you checked in-network doctors, you can enter in the information directly in those fields.

Home > Sales Tools > JarvisEnroll

Progress: New Application (✓) Medicare Info (✓) Applicant (✓) Product/Plan (✓) **PCP (5)** Questionnaire (6) Payment (7) Signature (8)

PCP Recommendations ⓘ

### Primary Care Physician (PCP)

PCP Search ⓘ

**PCP Search**

**PCP ID \***  **PCP Name \***

Current Patient of PCP? \*  
 Yes  No

**Save & Close** **← Previous** **Continue →**

Another option is to use the built-in search. Click on the **PCP Search** to populate the Provider Search site.

Home > Sales Tools > JarvisEnroll

Progress: New Application (✓) Medicare Info (✓) Applicant (✓) Product/Plan (✓) **PCP (5)** Questionnaire (6) Payment (7) Signature (8)

PCP Recommendations ⓘ

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PCP Search ⓘ

**PCP Search**

**PCP ID \***  **PCP Name \***





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The site will search the consumer's zip code that you entered in the application. To locate the PCP, search the provider's name or select **All Primary Care Providers**.

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FIND CARE

SAVED

PRIMARY CARE PROVIDER SELECTION: AARP MEDICARE ADVANTAGE FROM UHC FL-0015 (HMO-POS)

### Do you know the primary care provider's name?

Palm Beach Gardens, FL 33410  
Change Location >

Search for providers and services

Search

### Select a type of primary care provider

All Primary Care Providers

The first person you call when you have a medical concern. Primary care providers can be doctors in family practice, internal medicine, or other specialties.

Once you find the provider, click the **Select PCP** button.

Farahmandfar, Saeed, MD

Family Practice, Internal Medicine | SELECT PCP >

9121 N Military Trl Ste 111  
West Palm Beach, FL 33410  
2.2 Miles Away | Get Directions

(561) 626-7604 Phone  
711 TTY

Additional Locations (1) >

Accepting All Patients

In-Network Provider

★★★★★ (7)

Select PCP

**Note: The provider's network status and if they are accepting new patients will display in your search results.**





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Choose the location the consumer would visit. Select **Continue**.

### Choose the provider's location you or a family member will visit.

If you are not a current patient of this provider, please call the provider's office first to confirm they're accepting new patients.

2 LOCATIONS

ACCEPTING NEW PATIENTS

<input checked="" type="radio"/> 9121 N Military Trl Ste 111 West Palm Beach, FL 33410	2.2 Miles Away	IN-NETWORK
<input type="radio"/> 5849 Okeechobee Blvd Ste 301 West Palm Beach, FL 33417	8 Miles Away	IN-NETWORK

The last step is to assign the PCP to JarvisEnroll by selecting **Assign PCP**.

Great! Now just assign this provider as your PCP and you will be returned to the enrollment process.

This will display the PCP information. Select the **Current Patient of PCP** question and click **Continue**.

### Primary Care Physician (PCP)

PCP Search ⓘ

PCP ID *	PCP Name *
<input type="text" value="00040612886"/>	<input type="text" value="Saeed Farahmandfar MD"/>

Current Patient of PCP \*

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# JarvisEnroll Primary Care Provider (PCP) Process



The **Provider Recommendation** is a search and recommendation page that is a real-time resource available to assist agents with locating an appropriate Primary Care Provider (PCP) for consumers who do not have a PCP.

The screenshot shows the JarvisEnroll application interface. At the top, there are logos for Jarvis and United Healthcare, along with a search bar and a notification bell. Below this is a navigation menu with options: Home, Sales Tools, Application Status, Book of Business, and Knowledge Center. A search bar labeled 'Search Jarvis' is also present. The main content area shows a progress bar with eight steps: New Application, Medicare Info, Applicant, Product/Plan, PCP (highlighted with a yellow box), Questionnaire, Payment, and Signature. Below the progress bar, there is a section titled 'Primary Care Physician (PCP)' with a 'PCP Search' button and a 'PCP Search' input field.

If you are making a PCP Recommendation, you can click on the **PCP Recommendations** and follow the prompts to enter in the consumer's information to submit a PCP Recommendation.

The screenshot shows the 'PRE M&R - Find PCP Recommendations' form. It includes the United Healthcare logo and the title 'PRE M&R - Find PCP Recommendations'. The form contains several input fields and dropdown menus:

- Medicare Number (MBI): Text input field
- Proposed Effective Date: Dropdown menu with "--Not Specified--" selected
- Applicant Address: Text input field
- City: Text input field
- State: Dropdown menu with "--Not Specified--" selected
- Zip Code: Text input field
- County: Dropdown menu with "--Not Specified--" selected
- Proposed Plan Name: Dropdown menu with "--Not Specified--" selected
- Preferred Physician Language: Dropdown menu with "English" selected
- Preferred Physician Gender: Dropdown menu with "No Preference" selected

At the bottom right of the form, there are two buttons: "Reset" and "Submit".

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The recommendation page identifies PCPs that are appropriate for the consumer based on the plan, product, location, language and gender preferences, and provider quality ratings. This gives you (the agent) an alternative: *“Although your current PCP is not in the plan’s network, I have a tool that can find 5 other PCP options, based on your preferences.”* The recommendations will only include PCPs that are validated as in-network and accepting new members.

Click on the drop downs next to each field to make a selection.

United Healthcare PRE M&R - Find PCP Recommendations

\* Medicare Number (MBI)

\* Proposed Effective Date

Applicant Address

City

\* State

\* Zip Code

\* County

\* Proposed Plan Name

Preferred Physician Language

Preferred Physician Gender

Once you’ve entered the zip code, the county will populate.

United Healthcare PRE M&R - Find PCP Recommendations

\* Medicare Number (MBI)

\* Proposed Effective Date

Applicant Address

City

\* State

\* Zip Code

\* County

\* Proposed Plan Name

Preferred Physician Language

Preferred Physician Gender

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The last two fields are optional. English is the default **Preferred Physician Language**. The drop down has secondary languages. **Preferred Physician Gender** is also an option. Once finished, click the **Submit** button.

United Healthcare PRE M&R - Find PCP Recommendations

\* Medicare Number (MBI)

\* Proposed Effective Date

Applicant Address

City

\* State

\* Zip Code

\* County

\* Proposed Plan Name

Preferred Physician Language

Preferred Physician Gender

The **PCP Recommendation** will display up to 5 recommended providers using the information in the search.

If the consumer has a PCP that is out-of-network and they do not want to choose an in-network provider, you can write "NonPar Prov" in the PCP ID, and list the Provider's name.

If the consumer refuses a PCP assignment, you will list "Refused PCP" in the PCP ID and PCP Name fields.

If the consumer is undecided on the PCP, you would list "Not Decided" in in the PCP ID and PCP Name fields.

Primary Care Physician (PCP)

PCP Search ⓘ

PCP ID \*

PCP Name \*

Current Patient of PCP? \*

Yes  No





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The last step is to select if the consumer is a current patient of the PCP, then click **Continue**.

Current Patient of PCP? \*

Yes  No

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[Save & Close](#) [← Previous](#) [Continue →](#)

